

Subject: Administration - Communications
Contact Hospital

Associated Policies: 2502, 2506, 2507, 2508

- I. Authority and Reference (incorporated herein by references)
 - A. Division 2.5 of Health and Safety Code
 - B. California Code of Regulations, Title 22
 - C. North Coast EMS Policies and Procedures
- II. Purpose
To identify responsibility for medical direction to prehospital care personnel who are out of their normal response area or zone during mutual aid, auto aid or other pre-arranged coverage.
- III. Policy
Prehospital care providers who are operating in a response area outside of their normal zone shall contact the base or alternate base hospital with jurisdiction over the area of call origin, regardless of the provider's base hospital.
- IV. Procedure
 - A. A prehospital provider shall contact the base or alternate base hospital who has jurisdiction over the area of call origin for purposes of medical direction and patient reporting.
 - 1. Example: If ambulance A is covering ambulance B's zone due to call volume, ambulance A is considered to be an extension of B and will contact B's base or alternate base hospital, if possible.
 - B. If the cover crew is unable to contact the base hospital of the covered area, they are to contact their normal base hospital and operate as per policy.

Approved: 

Approved as to Form: 