

Subject: Administration - Communications  
**Alternate Communication During Radio Failure**

Associated Policies: 5422

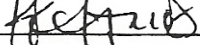
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- I. Authority and Reference (Incorporated herein by references)
  - A. Division 2.5 of Health and Safety Code
  - B. California Code of Regulations, Title 22, Section 100124
  - C. North Coast EMS Policies and Procedures
- II. Purpose

To provide a back-up base hospital communications during a period of radio failure or the unavailability of an MICN or ED physician at the original base hospital or alternate base hospital.
- III. Procedure

If radio failure with the assigned base hospital occurs, or if the base hospital or alternate base hospital is unable to provide medical control for a period of time, but communication with a second base hospital is possible, the BLS/ALS unit shall contact the second base hospital for orders if the patient's condition deteriorates. The BLS/ALS unit may contact the second base hospital for physician or MICN consultation on an "as needed" basis.

  - A. The BLS/ALS unit and the second base hospital should consider diverting a deteriorating patient to the closest appropriate facility.
  - B. The second base hospital shall update the receiving hospital by landlining with relevant information.
  - C. The BLS/ALS unit shall document the involvement of the second base on the Prehospital Care Report (PCR).
  - D. The BLS/ALS unit shall submit the PCR upon delivery of the patient to the receiving hospital and the receiving hospital shall submit a copy of the PCR to the second base hospital.

Approved: 

Approved as to Form: 