

HUMBOLDT COUNTY – EXCLUSIVE OPERATING AUTHORITY (EOA)

QUARTERLY SUMMARY REPORT – CY 2026

I. History –Non-competitive EOA contracts with Arcata-Mad River Ambulance (AMRA) specific to the Arcata Zone (1) and City Ambulance of Eureka (CAE) specific to the Eureka Zone (3) with ongoing coverage of southern Humboldt County (Zone 4), were executed effective January 1, 2022. Both providers remain in the monitoring stage, reporting quarterly. The following is an overview of this process.

II. Performance Standards for CY 2026-2nd Quarter

AMRA	2nd Quarter
Quarterly QI Report (NCEMS Policy #2100 and #2101.1)	Met
Staffing Minimums 1 – ALS unit McKinleyville Station (Arcata 2) 1 – ALS unit Arcata Station (Arcata 1)	- Staffing minimums met. - Additional Units staffed on an as needed basis during the quarter. 41 – ALS crews were called in to cover a third unit at the Arcata station when Arcata 1 and Arcata 2 were on calls at the same time. 3 long distance transfers during this quarter.
Mutual Aid Resources	- On duty units responded to 9 standby requests in the Hoopa Ambulance response area and responded to 8 calls in the Willow Creek and Hoopa area. - On duty crews responded to, and arrived on scene, to 94 calls in the City Ambulance response area.
Standby Requests (fire/law enforcement)	1 brief standby for a structure fire.
Scheduled Standbys (special events)	- One ambulance standby for the Cal Poly Humboldt commencement. - One ALS unit and a manager participated in the FAA required MCI exercise at ACV.
Vehicle Failures	A unit had to be removed from service following a call due to overheating. There were no delays in response related to vehicle failures this quarter.
Community Education Activities	- Ambulance demonstrations were held at the Arcata Elementary School, Cal Poly Humboldt's Child Education Center, Jacoby Creek Elementary, Trinidad Elementary, and Lafayette Elementary School. - Crews also participated in the Public Safety Sunday community event in McKinleyville.
90 th Percentile Response Times (Code 3) Contractual Standard: 95519 ≤ 11 minutes 95521 ≤ 10 minutes 95524 ≤ 13 minutes 95525 ≤ 19 minutes 95550 ≤ * 95555 ≤ 44 minutes 95570 ≤ 20 minutes	95519 ≤ 11 minutes 95521 ≤ 10 minutes 95524 ≤ 13 minutes (rolling data starting from 1st QTR 2024) 95525 ≤ 19 minutes (rolling data starting from 3rd QTR 2024) 95550 ≤ * 95555 ≤ 44minutes (rolling data starting from 2nd QTR 2023) 95570 ≤ 20 minutes (rolling data starting from 4th QTR 2025)

CAE	1st Quarter
Quarterly QI Report (NCEMS Policy #2100 and #2101.1)	Met
Staffing Minimums Zone #3 (Central) 2 ALS units Zone #4 (South) sub-zones Fortuna/Scotia – 2 ALS units Garberville – 1 ALS unit	- Staffing minimums met. - Additional units staffed on an as needed basis during the quarter. 99 12-hour ALS Crews in Eureka 85 12-hour BLS Crews in Eureka 11 Off Duty crews staffing long distance transfers
Mutual Aid Resources	- On duty units responded to 19 calls at the request of Cal Fire-Howard Forest. - On duty units responded to 1 call in the Star Ambulance response area. - On duty units responded to 56 calls in the Arcata Mad River response area.
Standby Requests (fire/law enforcement) Note from CAE: Requests to stage away by law enforcement that are then cancelled are not tracked as other than a cancelled call.	On duty units responded to 7 fire standbys in Eureka, 1 in Fortuna.
Scheduled Standbys	10 Scheduled Standbys - - CR Health Care Career Fair - Ferndale High First Responders Career Fair - Cuddeback School Touch-A-Truck - Rumble at the River IX - CR Paramedic Program Lab - Ferndale High Every 15 Minutes - Avenue of the Giants Marathon - Lake County Job Fair - Jaripeo Mexican Rodeo - Community Helpers Day at Washington Elementary
Vehicle Failures	None reported.
Community Education Activities	City Ambulance Participated in the CR Healthcare Career Fair, Ferndale First Responders Career Fair, Cuddeback Touch-A-Truck, CR Paramedic Program Lab, Lake County Job Fair, Community Helpers Day at Washington Elementary and gave a presentation at the Yurok Tribe Wellness Coalition Meeting.
90 th Percentile Response Times (Code 3) Contractual Standard: 95501 ≤ 8 minutes 95503 ≤ 12 minutes 95537 ≤ 14 minutes 95549 ≤ * 95564 ≤ 16 minutes	95501 ≤ 8 minutes 95503 ≤ 12 minutes 95537 ≤ 14 minutes (rolling data starting from 2 nd QTR 2022) 95549 ≤ * < 100 PCRs since Q1 2022 95564 ≤ 14 minutes (rolling data starting from 3 rd QTR 2022)

III. Summary of data issues – Primarily resolved and closed. Will spot check as needed.

IV. EOA Contract review and negotiations – Current EOA contracts with Arcata Mad-River Ambulance and City Ambulance of Eureka expire at the end of this calendar year. Preliminary review and negotiations beginning next quarter (Q3 2026).